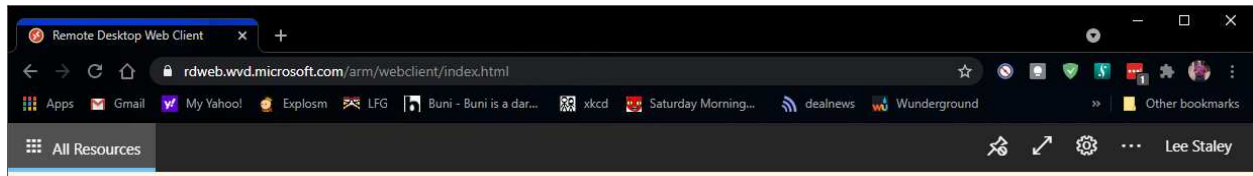


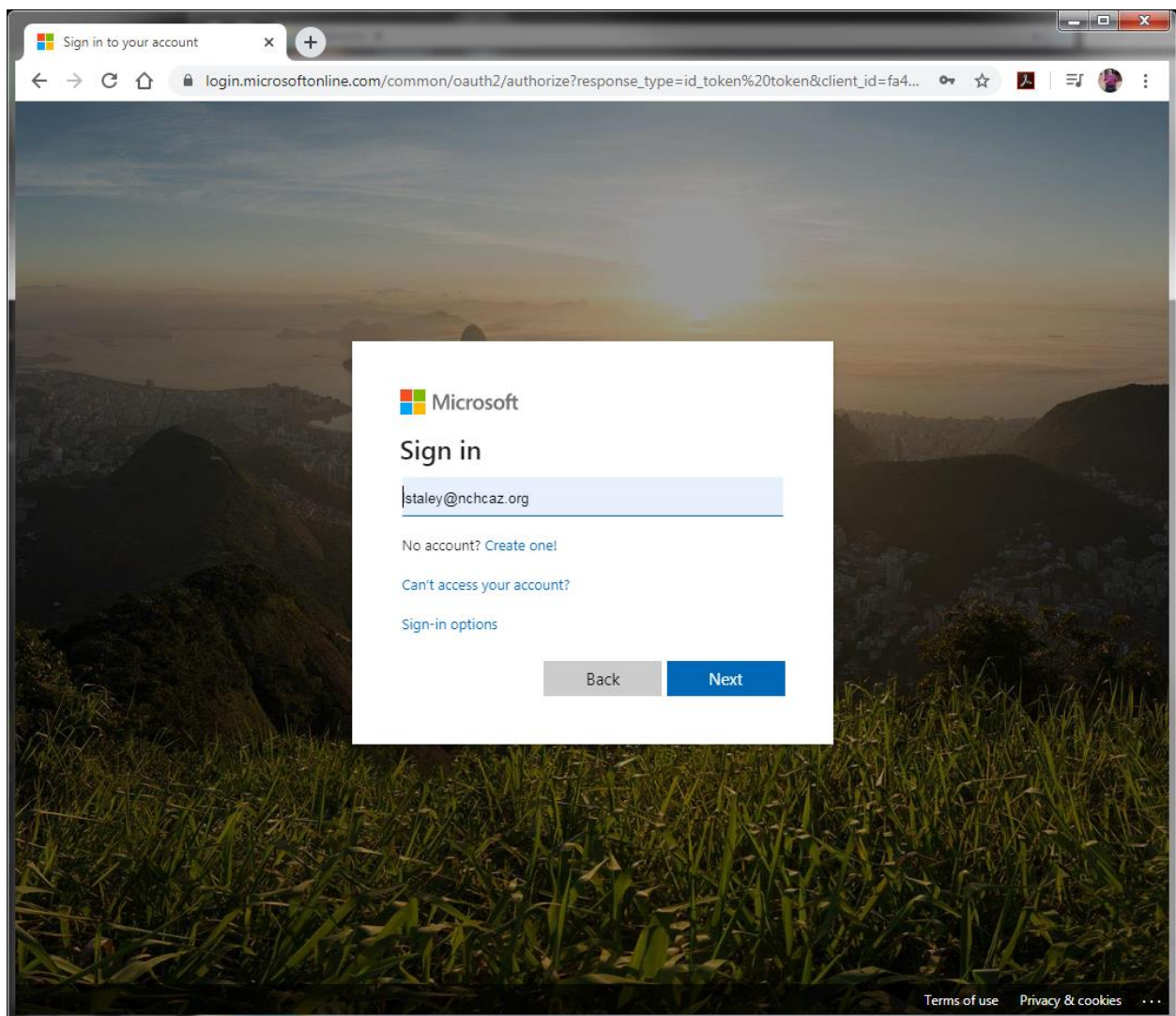
Accessing WVD from Browser

Step 1. Open your internet Browser and go to

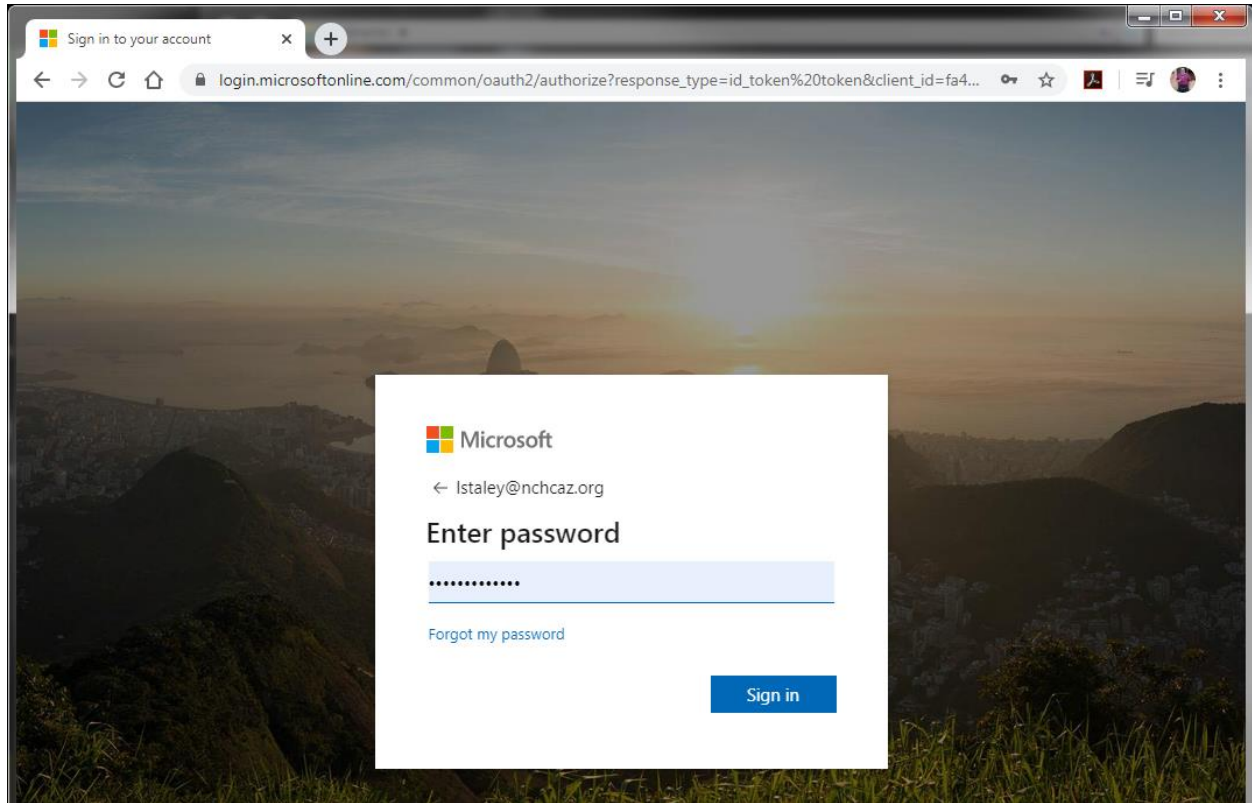
<https://rdweb.wvd.microsoft.com/arm/webclient/index.html>



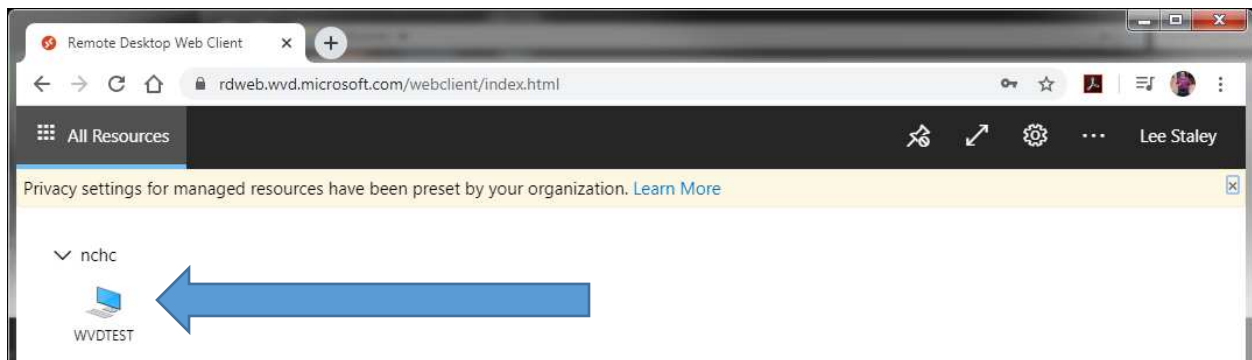
Step 2. Log in using your NCHCAZ email. If it does not prompt you to log in your first time and you log on automatically, it means you are already signed into another Office 365 account in that browser. To log in you will need to sign out of that other 365 account first, and/or tell your browser to clear that saved information. In chrome you can do this by clicking on the lock next to the web address, then clicking Site Settings and then click Clear Data, and refresh the page.



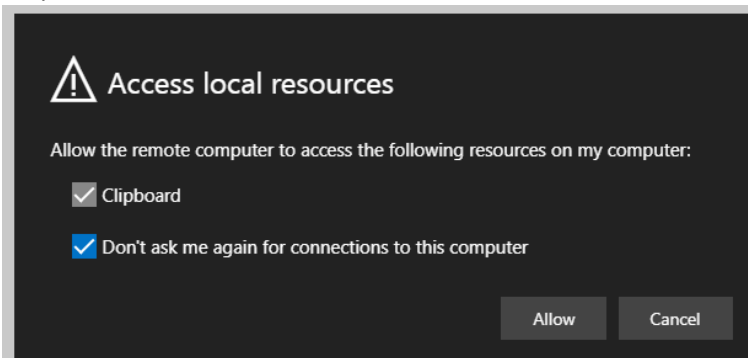
Step 3. User your windows password to log in.



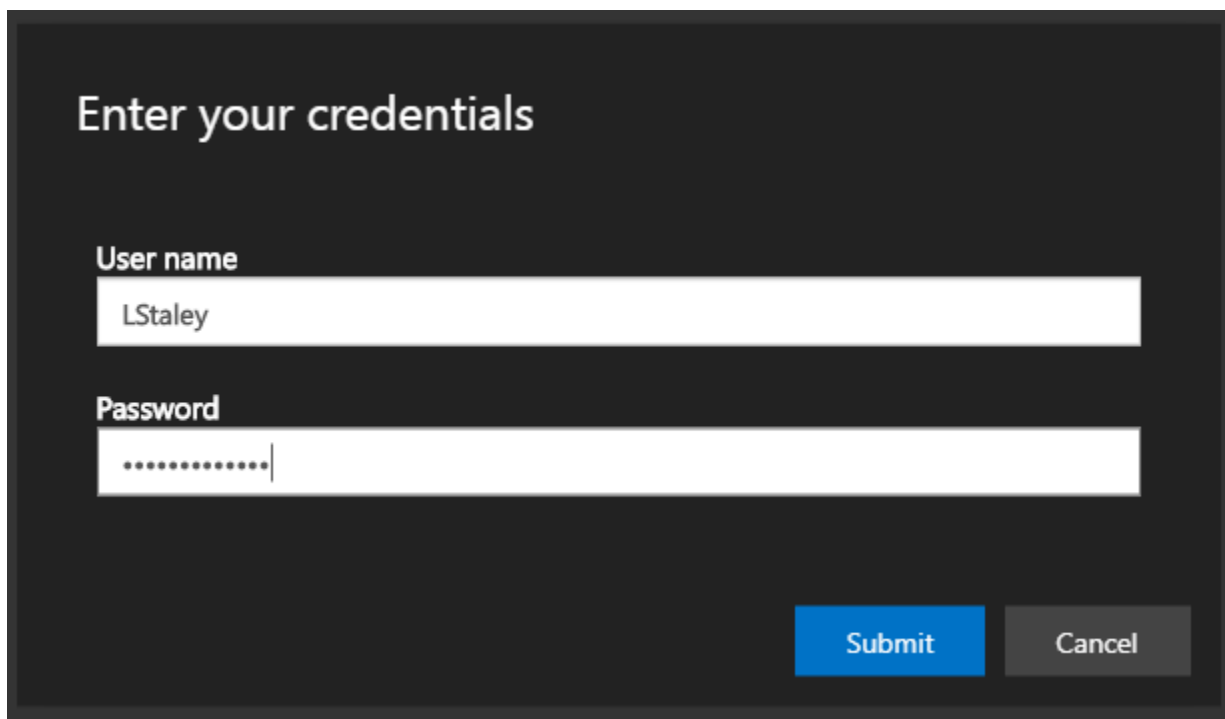
Step 4. Double click on Icon for the WVD Client.



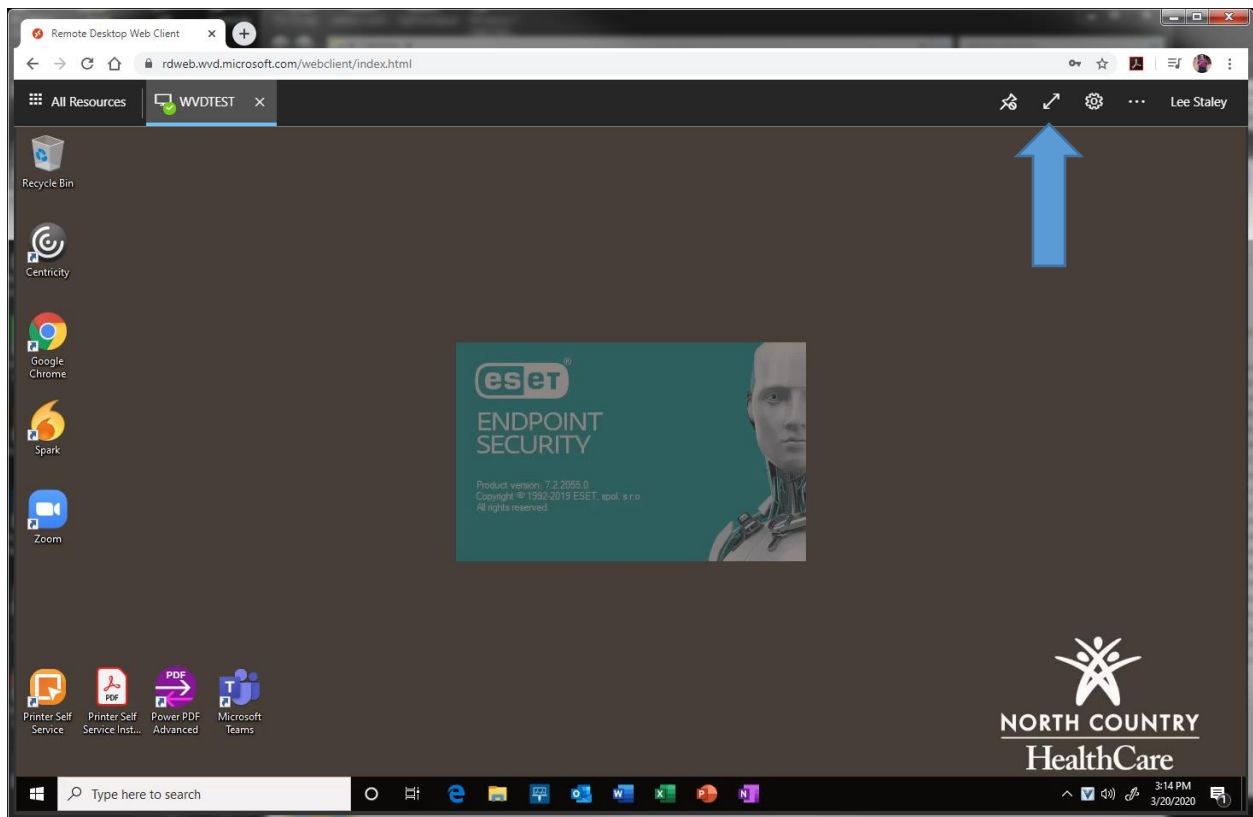
Step 5. Click on the two check boxes and click Allow.



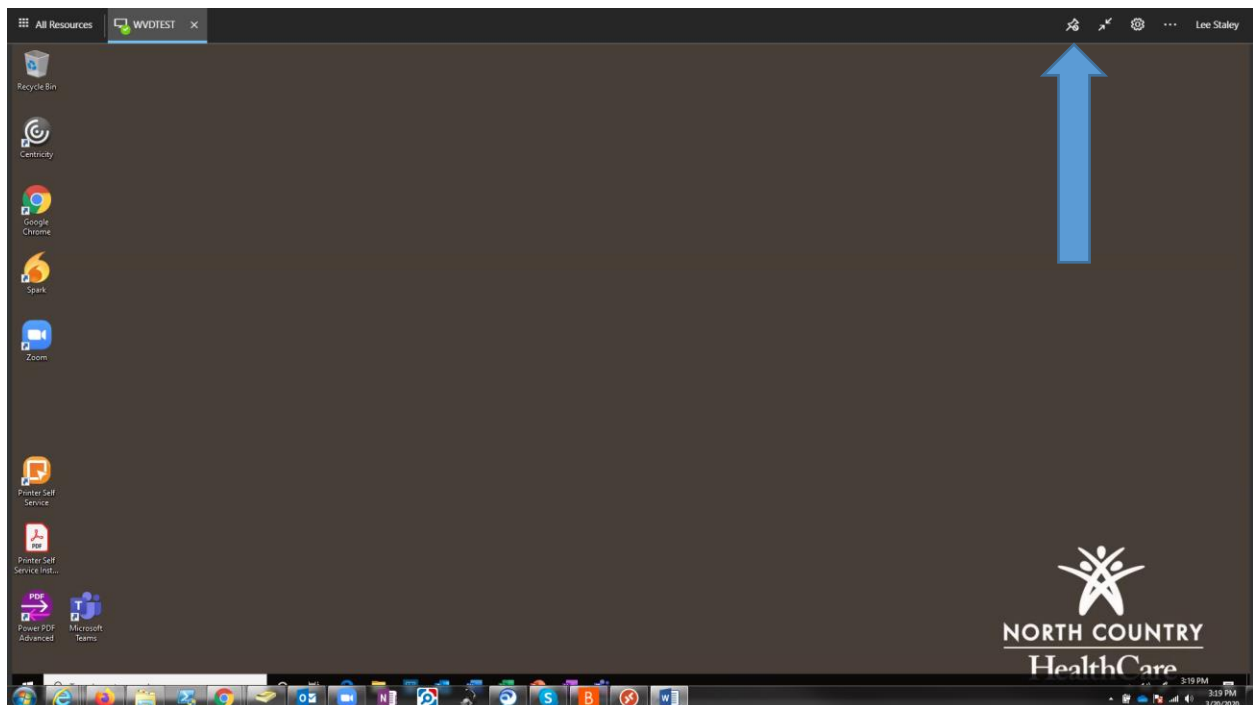
Step 6. Enter your windows username and password.



Step 7. After you are in the virtual desktop you can click on the diagonal arrow button to expand it to the full screen.



Step 8. Optional. You can click on the Pin Icon to hide the top bar.



Step 9. If you are unable to get in using the directions above using the web portal, you can also download the Remote Desktop App on your computer. Go to this website, or search for Microsoft Remote Desktop Client on Google. <https://docs.microsoft.com/en-us/windows-server/remote/remote-desktop-services/clients/remote-desktop-clients>

The screenshot shows a web browser window displaying the Microsoft Docs page for Remote Desktop clients. The page title is "Remote Desktop clients" and it includes a breadcrumb trail: "Docs / Windows Server / Remote Desktop Services / Access your Remote Desktop resources / Available Remote Desktop clients". The main content area describes the Remote Desktop client, its applicability to various Windows versions, and lists the capabilities of the client. A table at the bottom lists the available client apps.

Remote Desktop clients
03/23/2021 • 2 minutes to read • 5

Applies to: Windows 10, Windows 8.1, Windows Server 2019, Windows Server 2016, Windows Server 2012 R2

You can control a remote PC by using a Microsoft Remote Desktop client. The client can run on almost any device, including on your mobile smartphone. The client gives you the same powers you would have if you could reach the PC's keyboard. Through the client, you can:

- Operate the apps that are installed on the PC.
- Access the files and network resources of the PC.
- Leave the apps open when you end the client.

Before you start, see the [supported configuration](#) article. The article discusses the PC configurations that the Remote Desktop clients can connect to. Also see the [client FAQ](#) article.

The following client apps are available:

Client	Get the app	Documentation	Latest version
Windows Desktop	Windows Desktop client	Get started, What's new	1.2.1844

Step 10. On this website you will find multiple versions of the Remote Desktop Client. Pick the one for your OS, there is Windows regular installers, as well as a link to the Microsoft store app version, and versions for android, iOS and Mac. Choose which one is appropriate for your device, and install it.

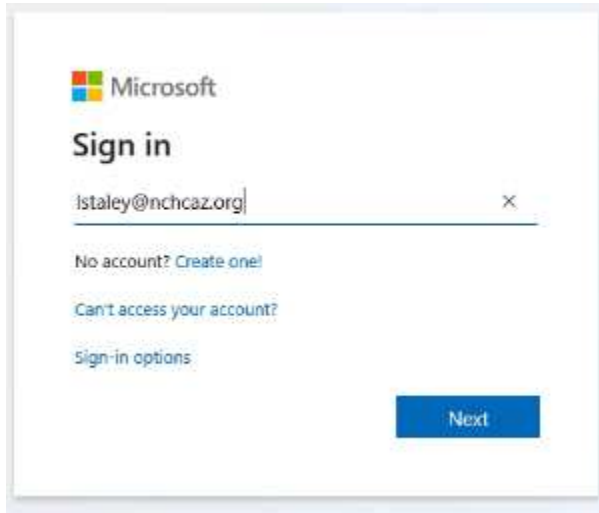
Step 11. Once installed you should have a program installed called Remote Desktop that has an icon that looks like the one below.



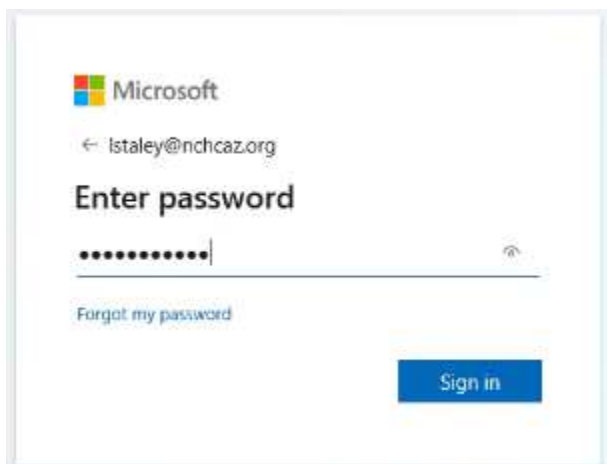
Step 12. Click on the subscribe button.



Step 13. Enter your North Country Email address, and then click next.



Step 14. Enter your NCHC password and click sign in.



Step 15. Double click the icon that you now have in the Remote Desktop App. It should be called NCHC-WVD1



Step 16. Enter your Windows password again, you can click remember me if you choose and click ok.



Step 17. If you get a window asking you to manage this device, uncheck the box and click ok.

You should now be in your windows virtual desktop. It should look similar to the picture below. If you are working in a North Country Clinic and need to print documents to North Country Printers, click on the Helpful links folder and then the printer self service program to be able to choose and add printers.

